

Vallance Brunswick Group  
Dr Chiu Koh and Gan Practice  
Dr Ngan and Partners Practice  
Tel: 0161 274 1500 - Appointments & Enquiries



**W**elcome to summer issue of our Practice Newsletter. The newsletter is to provide patients with any news, information or forthcoming events.

If you have any suggestions as to what you would like to see in your newsletter please inform a member of staff.

### GDPR

You may have already heard some information about GDPR in your day to day lives, so what is it exactly?

GDPR stands for *General Data Protection Regulations* and is a new piece of legislation that will supersede the Data Protection Act. It will not only apply to the UK and EU; it covers anywhere in the world in which data about EU citizens is processed.

The GDPR is similar to the Data Protection Act (DPA) 1998 (which the practice already complies with), but strengthens many of the DPA's principles.

As a Practice we have been reviewing our patient privacy notices in line with the new GDPR requirements, these have now been updated and are on our website and in the patient waiting area for patients to view.

These privacy notices detail things such as who is responsible for your data, what information is held and why the Practices collects this on patients, how information is stored, who it might be shared with and the reasons why it would be shared and includes detail on consenting to share your Summary Care Record.

### Bank Holidays

The surgery will be closed on August Bank Holiday - Monday 27<sup>th</sup> August 2018.

**Please remember to order your prescriptions in time and allow additional days for processing of prescriptions over the August Bank Holiday period.**

### Unacceptable Behaviour

Unfortunately as a Practice we have noticed an increase in the number of incidents lately. We value and care for our staff. We would ask that they are treated with courtesy and respect. Any individual not complying with this request will be asked to leave the premises and may be removed from the Practice List.

## Make use of our on-line Services

Did you know that you can access the following quickly, easily and securely?

- Book GP appointments
- Order repeat prescriptions (or alternatively you can email your request to [cmccg.prescriptions@nhs.net](mailto:cmccg.prescriptions@nhs.net))

If you have not yet registered for online services yet, please contact the Practice and for further information

## Electronic Prescriptions /Nominated Pharmacies



Did you know that your prescriptions can be managed electronically from the Practice?

Once we have received your repeat prescription at Reception (or you can request it electronically - by using our on-line services as described above or via email), it is then signed off by your GP, and then sent electronically to your nominated pharmacy for collection or home delivery.

***Patients do not need a computer to benefit from electronic prescriptions.***

## Requesting Medication for Holidays

If you are requesting your medication earlier or needing an extra supply due to holidays please inform the receptionist, so we are able to provide you with the correct prescription needed.

We ask that if you are travelling earlier than your prescription due date we have at least a few working days' notice.

## Holiday Vaccinations

If you are intending to go abroad, it is best to check what vaccinations you may require. You should make a separate appointment for each family member with the Practice Nurse allowing at least four to six weeks before travel to discuss and arrange any vaccinations and travel advice.

Should you require any vaccinations which are not available on the NHS please note that the Practice no longer administers private travel vaccinations, the Nurse will however be able to advise however where you can access these elsewhere.

Your local pharmacy can also assist you if you require anti malaria tablets.